

University Technology Committee - University of Wisconsin-Whitewater

Tuesday, December 11th, 2018 | 1pm to 2pm | Hyer 142

Matt Aschenbrener	Nicole Weber X	Kirsten Mortimer X
Alex Ostermann	Elizabeth Watson	Kris Curran X
Paul Waelchli X	Bob Mertens X	Robert Schramm X
David Munro X	Patty Fragola X	Elena Pokot X
Hunter Little	Dane Seckar-Anderson X	Sara Deschner X
Todd Carothers		

Minutes

1. Review October 9th, 2018 meeting minutes (handout)

The minutes were reviewed and approved.

2. LTC Update (handout)

Nicole Weber went over the LTC updates with the group.

She gave the group an update on the recent Canvas outage on November 26th.

- A faulty course enrollment file was imported into Canvas by the UW System that removed all instructors and students from our Canvas course sites.
- UWW contacted UW System early (~8:00am) and a ticket was submitted to Canvas on our behalf.
- The ticket sat dormant and did not get escalated timely.
- With no response from Canvas, the UW System manually imported our correct course enrollment file to restore instructor and student access Monday morning (~11:00am).
- The manual import caused a few residual issues:
 - Group enrollments
 - Assignments with specific assignment assignee (e.g., sections, students, groups) grades

Nicole continued by explaining that UW-W accounts for a quarter of the classes in Canvas for the entire UW-System. Canvas grades to WINS is now in production and there has been communication sent out with link on how to videos. The next steps with Canvas include, event-based messaging and integrations with Pearson, Realizeit and Involvio.

Nicole also reminded the group of upcoming Canvas training sessions.

- Canvas Hands-On Introduction (1-hour, focused on the basics)
- Canvas Construction Zone (1-hour, in a lab, focused on moving content from D2L and actually setting up your course in Canvas)

- Canvas 4-Hour Workshop (Extended Introduction, Construction Zone)
- Canvas Deep Dives (Grades and Rubrics)
 - Winter sessions to be added to the Signup Tool (<https://my.uww.edu/signup/>) this week.

Finally, Nicole gave an update from the UW System side, changes to fixed course templates can now be made and will allow instructors to:

- Add Discussions (allows students to see discussion alerts on their dashboard)
- Add People (allows students to self-enroll in groups)
- Remove Syllabus
- Remove Collaborations

3. Connect IT (handout)

Dane Seckar-Anderson went over the December edition of the Connect IT newsletter.

The articles included:

- GooseChase
- Canvas Transition Update
 - Grade Transfer to WINS
 - Canvas course navigation bar update
 - Winterim and Spring Courses now available in Canvas
 - Winterim Workshops
 - Course Combinations
 - Tips and Tricks
 - UW-System Feedback
- Online Shopping Awareness
- Security Initiatives
 - Computer Security Awareness Training
 - Class Account Transition
 - Computer Inactivity Screen Lock
- Technology Surplus Sale (12/12)

4. Security

a. Training

Elena explained to the group that yearly, mandatory Computer Security Training will now be required for all employees, including students. This will begin in the Spring semester. Students will not lose WINS access for not completing training, so ICIT will need the help of student supervisors to get them to finish training.

b. Inactivity Timeouts

Elena went over the inactivity timeout initiative. Starting this Winterim, when your office computer is inactive for 30 minutes, a screen lock will be triggered. To start using the computer again, you will simply re-enter your password. You will find your computer in the same state prior to the screen lock, with all previously used applications remaining open.

The inactivity timeout will only be implemented for office workstations, not lab or classroom computers

c. Classroom Accounts

Elena went over the classroom accounts initiative. Access to classroom computers will now be granted by logging in with an individual Net-ID. Logging in with your credentials gives you access to your T and G drive. It is important to remind each department of security best practices for logging in and logging out of a shared workstation. Kirsten Mortimer asked if this changes licensing at all, regarding icons? Elena explained that we are testing in CoBE right now to make sure that all issues are worked out and identified.

5. Involvio Update

Elena gave the group an update on Involvio. The App is now live, launched around Thanksgiving. We are currently asking all students who have downloaded the App for feedback. Some of the feedback received includes:

- Incorrect distances on campus, possibly coming from not setting phone location
- Dining menus are not updated, will notify dining services
- Easy-to-use interface
- Calendar syncing is a nice feature

The Pilot will continue into the Spring with plans for a full rollout for Fall 2019.

We will plan to set up a briefing for the next faculty senate meeting. Bob Schramm asked if the App can be used to see who is attending special events or other on-campus opportunities? Elena explained that yes, those things can be tracked. Tracking will be an opt-in function of the App.

Anything else?

Paul Waelchli suggested that the committee add a member from Integrated Studies.

Paul also asked for a current status on Net-IDs regarding the restructure. Elena explained that all fac/staff/students have Net-IDs at this time. A communication plan is being developed for students transitioning to UW-W into WINS.



Sara Deschner wanted to know the best way to send compliments to the Help Desk, or if they are being received? Elena explained that all compliments can be registered with the feedback survey in HPSM. She will check with Morgan Fries to make sure that they are getting through.

Next Meeting:

Feb 5th